IAC Ch 11, p.1

25—11.7(17A,175) Additional information. Prior to issuing an order granting or denying a waiver, the authority may request additional information from the petitioner relative to the petition and surrounding circumstances. If the petition was not filed in a contested case, the authority may, on its own motion or at the petitioner's request, schedule a telephonic or in-person meeting between the petitioner and the authority.